

## Sign-In/Out Procedure:

#### Sign-In

For the safety of all participants and to ensure that accurate identification and emergency information is quickly and easily available, the Pass Plan Holder's ID is **required** for entrance to the Teen Center. No exceptions will be made. After showing their ID to a staff member, the pass plan holder must then sign-in with the appropriate time and date of entrance.

## Rules & Code of Conduct:

The following rules have been established to ensure the safety and well being of all participants. Cooperation is essential for the program to be successful.

- Group parties of 10 of more are not allowed during open time. Group and Private rentals must be booked in advance. Please check with front desk for fees and availability.
- Pass Plan holders under 12 years old must be accompanied by an adult or person 16 or older.
- If a participant is disrespectful of staff, peers, or equipment, their parent(s) will be called, and the participant will be asked to leave the facility.
- Only pass plan and day pass holders will be admitted to the Youth/Teen Center during open times.

The following are NOT permitted at in the Youth/Teen Center:

- Foul language or horseplay of any type
- Food or drinks, except in the designated areas
- Chewing gum.
- Sitting on tables, bars, or back of booths, or feet on furnishings
- Throwing, rolling or bouncing pool or ping-pong balls or any type of equipment in a way that is was not intended.
- Tobacco, alcohol, or drug usage of any kind.

#### **\*\***Please put all games and equipment back the way you found it!!

#### Phone Use

Phone use is made available only to get in contact with their parent or guardian. Participants are always to ask a Staff member before using the Youth/Teen Center phone.

- No incoming calls are permitted to participant unless it is a parent or guardian.
- Calls are not to exceed 5 minutes unless it is an actual emergency.

- A staff member must always accompany a participant while using the phone.
- Cell phone use is permitted but is to be kept to a minimum.

### Kitchen Use

The full service Café is available only during Youth/Teen Center open time and during special events. Snack and soda vending machines are also available.

- No participant should be behind the counter at any time.
- All food and drink are to be consumed in the Café area only.
- Microwave use is allowed for heating or cooking food, in the correct containers.

#### **Restroom Use**

Restroom facilities are located inside the Youth/Teen Center.

- Participants wishing to use the restrooms may do so at their leisure, but are asked to keep time in restrooms to a minimum.
- Any participant caught vandalizing or using the restrooms in any manner different from its intended purpose, may lead to suspension, expulsion, or removal from the Teen Center.

### **Communication is important:**

- Information will remain confidential.
- Parents, please call the Teen Center Coordinator (276) 223-3520 regarding any concerns, suggestions for improvement or general feedback.
- Students are encouraged to speak with a staff member in any situation best handled by an adult.

#### Participants Responsibilities

- Participants shall be courteous and respectful of staff and fellow participants at all times.
- Participants shall obey general rules of the facility.
- Participants shall show respect for Community Center property and personal property of others.

#### Enforcement of Facility Rules

All Wytheville Community Center facility rules will be enforced at all times, including, but not limited to: Youth/Teen Center open times and planned events.

# Please refer to the Wytheville Parks & Recreation Facility Handbook for detailed rules and policies.

# Failure to abide by these rules may lead to the suspension, expulsion, or removal from Youth/Teen Center.